Advanced Education Committee									
AGENDA									
December 19, 2016	12:00-12:50 p.m. Deans Conference Room								
Dr. Anne Williamson, Chair Dr. Matthew Geneser, Vice-Chair	Recorder: Ms. Lauren Moniot								

Lunch will be served.

Agenda Items	Responsible Individual
1. Approval of the November 28, 2016 Minutes	Williamson
Report "Referral Letters" : Predoctoral-Advanced Ed     Residents Communications Process	Welsh-Grabin
<ul><li>3. CODA Documentation commonalities:</li><li>Ethics &amp; Professionalism</li><li>Due Process</li></ul>	Krupp
4. Graduate Student/Resident Due Process	Williamson
5. "M&M" Implant Conference	R. Williamson/Barwacz
6. Comments/Updates	Committee
7. Next Meeting: January 23, 2017	

Action Items											
Status	Action to be taken	Responsible	Due Date								
Pending	WG: Industry Access Guidelines										
Pending	Centralized Administrative Support for All Advanced Education Programs	Garcia	On hold								
Pending	INDBE – Field Testing 2016	Solow/Garcia									

## **Advanced Education Committee (2016-2017):**

Anne E. Williamson, Chair Veeratrishul Allareddy Howard J. Cowen Steven L. Fletcher Matthew K. Geneser, Vice Chair Sandra Guzman-Armstrong Ryan W. Hill Julie Holloway Rodrigo Rocha Maia

Gustavo Avila-Ortiz Thomas E. Southard **Sherry Timmons** John J. Warren

### Ex Officio:

Brad A. Amendt, Associate Dean for Research Lily T. Garcia, Associate Dean for Education Catherine Solow, Associate Dean for Student Affairs Joan T. Welsh-Grabin Michelle M. Krupp, Director, Education Development Marcella Hernandez, Chair International Committee



# Advanced Education Committee Minutes - December 19, 2016

<u>Members Present</u>: Drs. Anne Williamson (Chair), Matthew Geneser (Vice-Chair), Steven Fletcher, Sandra Guzman-Armstrong, Ryan Hill, Julie Holloway, Sherry Timmons, Ms. Joan Welsh-Grabin, Ms. Michelle Krupp and Ms. Catherine Solow

<u>Members Absent</u>: Drs. Trishul Allareddy, Howard Cowen, Gustavo Avila Ortiz, Rodrigo Maia Rocha, Tom Southard, John Warren, Brad Amendt, Lily T. Garcia, Marcela Hernandez and Galen Schneider

Guests: Drs. Richard Williamson, Michael Kanellis and Ronald Elvers

Meeting called to order at 12:07pm.

- I. <u>Approval of November 28, 2016 minutes</u> motion to approve the minutes passed.
- II. Report "Referral Letters" Predoctoral-Advanced Ed Residents Communications
  Process- Ms. Joan Welsh-Grabin SEE ATTACHMENT
  - Tracking has been done to see if the loop has been closed during the referral process. Using forms in Axium was the most straight forward way to do so. Referrals that remain internal are as simple as 2 tabs (referral to & from and for what type of procedure), if you know level of provider/resident/clerkship. At the end of the day, a work list will be sent to each department with their referrals. When a patient's appointment is done, whomever is dealing with that patient will put note into the system. Whoever needs to know information about this patient, will have a message notification that work has been done on the patient. A recommendation was given that this referral process is done college wide, not just advanced programs. The challenge becomes how to make these templated forms specialty specific. Some dental colleges have a tab for each department. Based on the director's response to what should be included in a referral, there will need to be more than 1 referral form, 1 for each tab. It was noted that consultations are not a part of this process and that this is for internal referrals only. This will make it easier to communicate between departments, students, residents, faculty and staff. Dr. Kanellis said there will be a mandatory training on the Axium update.
- III. CODA Documentation commonalities—Ms. Michelle Krupp SEE ATTACHMENT
  - Ethics & Professionalism
    - The all-resident Ethics & Professionalism session is scheduled during orientation on June 30, 2017 from 11:30am-1:00pm. All current residents will be required to attend this year, then incoming residents in subsequent years.
    - o On the handout, Ethics & Professionalism is highlighted in yellow.
  - Due Process
    - o On the handout, Due Process is highlighted in green.

**ACTION ITEM:** Directors should bring any information to the group if you see a commonality within the standards that could be used by every program.

- IV. <u>Graduate Student/ Resident Due Process</u> Dr. A. Williamson SEE ATTACHMENT
  - Dr. Williamson, with the help of Dean Solow, developed a protocol that all
    programs can use during resident conflicts. The steps on how to take care of a
    problem in a timely manner are crucial for equality and documentation.
    DOCUMENTATION, DOCUMENTATION, DOCUMENTATION is so important when
    dealing with conflicts with students, faculty and staff. It is very important that



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no alteration are made to documentation after it has been finalized. All calls, emails, face to face, etc. communications must be documented in order for it to act as evidence. It is important that the process is followed and documented.

Issues with resident's knowledge was also discussed. Performance on oral
exams can be subjective. It is important to provide residents with grading
criteria and expectations in the course syllabi.

# V. <u>"M&M" Implant Conference-</u> Drs. R. Williamson and Barwacz

- Dr. Rick Williamson said the main goal of the M&M Conference would be to get residents and students to communicate more efficiently and learn from each other without placing blame or causing friction among specialties. Choosing a time when residents/specialties and students on the cases can get together will be challenging. Ideas include:
  - i. Predoctoral students- have 1 on 1 time.
  - ii. Postdoctoral students- present cases to discuss any health or surgical concerns, discuss the patient restoratively and request a particular implant. This is also a time to find out who provider is and who the surgeon will be for each case.
  - iii. Meeting 1 time every 3 months is a possibility. It is very unpredictable to get all schedules on track, so this may be a desirable option.
  - iv. Meeting 1 time a month where 1 surgeon, PROS, and PERIO meets with a group of students to present all the cases they have received in a certain time period. Select specific cases and present it anonymously, as to not embarrass any students.
- Pilot the program first to see if it will create a positive learning environment for all involved. The end result is to enhance the learning process of residents, students and surgeons.

### II. Comments/Updates - Committee

 Ms. Joan Welsh- Grabin is trying to follow ORDN's lead on getting documentation in to Axium. She is also trying to tighten up access in Axium.

Next Meeting: January 23, 2017

Minutes recorded by Ms. Lauren Moniot

	Referral Information by Department	artment	
Department	D3 Makes a Referral: Rx to Specialty	Resident Specialist:	Existing Referral
Endodontics	1) Tooth number, 2) Crown in place, 3) Any special instructions (i.e. post-space)	Email or personal communication	Online form: Homepage, under services, click patient referrals
Geriatrics & Special Needs	Geriatrics & Special   1) Detailed HH Hx, 2) Specific medical, physical or intellectual reason for referral.  Needs	Patients typically referred for comprehensive Yes. Not required care and remain under our care.	Yes. Not required.
GPR			
Oral Maxillofacial Surgery	1) Relevant medical and dental Hx, 2) What procedure needs to be done, 3) Overall Tx objective for the procedure (i.e. planning on implants, dentures, orthodontics, etc.)	Email or AxiUm (chart of email)	Note in AxiUm chart
Operative	1) What department/provider is referring, 2) Tx modifiers (financial, language, health, time/distance), 3) Pt Category: limited or comprehensive care If limited Tx: specify pt needs including: dx, prognosis discussed w/ pt, specific possible tx discussed (tooth number, surface), pulp status, periodontal status if applied, updated radiographs et. If comprehensive care: prefer to have radiographs already made (BW minimum, CMS if complex case) 4) Specify if any discussion about other interdisciplinary Tx (i.e. crown lenthening, possible RCT, possible abutments for FPP or Rpp or if determination of restorability is the goal and how this will affect the overall Tx)	EHR notes mainly and sometimes direct discussion with provider. We would like to have AxiUm message or email and HER notes and/or direct contact with provider if continuity of the Tx is necessary between different disciplines.	No. We do have a template for consultations within our department but this is not a specific referral form.
Oral Pathology	1) Simple description in the CRT of why the patient is being sent to Clinical Oral Pathology Clinic.	Note in the CRT of the EHR	No.
Oral Radiology	1) Patient name, 2) DOB, 3) Sex, 4) Reason for scan or other radiograph/region of interest	For inside doctors often they come to our office asking what is that they see on the radiograph. A) They get an answer immediately. B) If it is a radiograph made in radiology we do a report.	
Orthodontics	The orthodontists usually are asked for consultations. We do not normally get referrals.		
Pediatric Dentistry	<ol> <li>Patient's age, 2) Requested Tx (comprehensive or limited), 3) Health status, 4) Past Tx, radiographs, 5) Guardian information</li> </ol>	For internal referrals, we send them back to the D3 clinic when Tx is complete and they have the AxiUm record of all completed Tx	No form for internal referrals. Require a simple AxiUm note.
Periodontics	1) Reason for consult, 2) Relevant medical, dental and periodontal Hx, 3) Tx expectations and desired timeline, if pertinent	There is no standard system. It may be via AxiUm messenger, regular email or in person	No referral form.
Prosthodontics	1) The reason for the referral, 2) Where they are being referred from.	Does not normally receive referrals, PROS program is the endpoint rather than the means to the DS Tx.	Screening forms (documentation of the referral from the pre-doc clinics).

# Advanced Education Programs

General Practice Residency			Ethics and Professionalism	Standard 2- Educational	Standard 3- Faculty and	Standard 4- Educational	Oue Process												Standard 5- Patient Care Services						
Orthodontics & Dentofacial Orthopedics			Ethics and Professionalism													1900				Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities		
<u>Periodontics</u>			Ethics and Professionalism							Biomedical Sciences	Clinical Sciences									Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities		
Endodontics	558	Affiliations	Ethics and Professionalism						Teaching Experience	Biomedical Sciences	Clinical Sciences	.1								Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities		
Oral and Maxillofacial Radiology	Standard 1- Institutional Commitment/ Program Effectiveness	Affiliations		Standard 2- Program Director and Teaching Staff	San	Duration	Program Duration	Ethics and Professionalism	Teaching Experience	Clinical and Oral Maxillofacial Radiology	Oral and Maxillofacial Diagnostic	Imaging Techniques	Associated Medical Sciences	Evaluation and Radiologic Management of Patients	Medical Radiology	Radiation and Imaging Physics	Radiation Biology	Radiation Protection	s/Residents	Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities		
Pediatric Dentistry	dard 1- Institutional Commi	Affiliations			- Program Director and Teac	2- Program Director and Tea	Standard 3- Facilities and Resources	4- Curriculum and Program Duration	Program Duration	Ethics and Professionalism		Goals of Advanced Education in Pediatric Dentistry	Curriculum	Biomedical Sciences	Clinical Sciences						Standard 5- Advanced Education Students/Residents	Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities
Oral & Maxillofacial Pathology	Stan	Affiliations		Standard 2.	Stanc	Standard 4- Cur	Program Duration	Ethics and Professionalism		Surgical Oral Pathology	Oral Cytology	Evaluation and Management of Patients	Anatomic Pathology	Laboratory Medicine	Radiology				Standard 5- A	Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities		
Dental Public Health		Affiliations					Program Duration	Ethics and Professionalism		Instruction in General Public Health	Instruction in Dental Public Health	Student/Resident Curriculum Plan	Supervised Field Experience	Research Project						Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities		
Prosthodontics		Affiliations					Program Duration	Ethics and Professionalism		Didactic Program	Clinical Program	Maxillofacial Prosthetics								Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities		
Oral & Maxillofacial Surgery		Affiliations						Ethics and Professionalism		Physical Diagnosis	Clinical Oral and Maxillofacial Surgery	Minimum Clinical Requirements	Basic Sciences							Eligibility and Selection	Evaluation	Due Process	Rights and Responsibilities		

Meet with Graduate Done—document with cc to student and DEO Rechiffed Not rectified Reculted Probation in place (duration) **Expectations/Remediation** meeting with Letter of If appropriate, another Signed by Graduate Student/Resident plan Not rectified expectations/remediation DEO. Signed by graduate plan. CC to student and Identify Problem Initial Conversation Student/Resident conversation and Done—document with Graduate problem rectified

Student/Resident and another (DEO)—2<sup>nd</sup> warning--document

Not rectified dismissal (in most recent letter signed by Graduate Student/Resident) ---defined in Expectations Letter

\*Be certain the Graduate Student/Resident knows they have the right to appeal if dismissed. Refer him or her to the Associate Dean for Education for student advocacy. The severity of the problem may trump the process above and warrant immediate action, including dismissal.

student/resident

Done—document Continue on probation for duration determined by program director