

Dental Student Clinics

Patient-centered | Faculty-supervised | Affordable

319-335-7499

IOWA

College of Dentistry
and Dental Clinics

The College of Dentistry and Dental Clinics follows a model of providing patient care with an emphasis on the patient as the central focus of an organized system of dental care. Patient-centered care ensures that the patient is always an active member of the dental treatment process and that the patient's values, finances, and expectations for treatment are respected.

The college is committed to a welcoming and inclusive collegiate community for all patients, students, faculty and staff. Patients in the student clinics contribute to the training of our dental students.

Comprehensive Dental Treatment in the Student Clinics

- General and specialty dental treatment for adults and children in the student clinics at reduced fees – about 1/3 to 1/2 less than fees in private practice.
- Treatment takes longer due to the need for supervision of treatment by faculty dentists and dental specialists.
- Appointments are usually all morning (starting at 9:00 am) or all afternoon (starting at 1:00 pm).
- Extra precautions are in place to ensure that our dental clinics and waiting rooms are safe for your visit. Learn more about our safety precautions and procedures here: www.dentistry.uiowa.edu/patient-care-covid-19

Patients who wish to receive full, comprehensive dental care will participate in a two-step appointment process to determine if their dental needs and expectations can be met in the student clinics.

1 Screening Appointment

Brief oral evaluation. A faculty dentist will discuss your dental needs and concerns with you and determine if your treatment is appropriate for the student clinics and if you can commit to longer appointments and to treatment that will take longer.

- **The screening is not a complete examination** and no dental treatment will be provided at this appointment. We are unable to provide a definitive diagnosis, treatment plan, or cost estimates at this appointment. Radiographs (x-rays) will be taken if needed and you will be charged. If you have seen a dentist recently, there may be radiographs that you can transfer to the College. Know that we may still need to take new radiographs, depending on the number and quality of the x-rays provided. If approved for care in the student clinics, you will be assigned to a clinic.
- A **\$17.00 examination fee** will be charged in addition to **charges for radiographs**. Please have your dentist send us any current radiographs in advance of your screening.
- Save time before your first appointment – provide us with your email address and sign up for **My Dental Portal** at patientaccess.dentistry.uiowa.edu/patientaccess/ -- register and complete health history and consent forms and keep up to date with your appointments and account.
- You may also download new paperwork (registration form, health history, medication list, etc.). Go to www.dentistry.uiowa.edu/patient-care-forms and print off and complete the forms --- or you can complete the forms when you arrive early for your appointment.
- Review our privacy statement and patient rights and responsibilities brochure on our website.

2 Comprehensive Exam Appointment

Your second appointment will be with a student provider who will complete a thorough tooth-by-tooth examination. At this appointment, you will be given a treatment plan outlining and prioritizing your dental needs and an estimate of cost and time required for treatment.

- A **non-refundable \$49.00 examination fee** will be charged.
- A dental cleaning and other dental treatment will be provided at separate appointments.

Emergency Dental Treatment (Monday through Friday 8:00 am to 5:00 pm)

Patients who have a dental emergency and are new to the College of Dentistry or returning after an interruption in treatment, may have **limited emergency care during clinic hours**, with priority given for the relief of pain or swelling. Patients can expect a waiting time due to the unpredictability of emergencies. A **\$41.00 non-refundable fee** will be charged for a limited exam to diagnose an urgent need. Separate fees will be charged for radiographs and any dental treatment provided. Patients will be referred to the appropriate clinic for additional treatment as needed and charged for those services.

After Hours Emergency Care (after 5:00 pm and weekends)

Adults

- After hours emergency care is available through University of Iowa Hospitals and Clinics (UIHC).
- **Call UIHC at 319-356-1616** and ask for the **General Practice Dentistry Resident** on call.
- There will be charges for emergency room services in addition to any charges for required dental treatment.

Children

- After hour emergency care is available in the Pediatric Dentistry Clinic at the Center for Disabilities and Development.
- **Call UIHC at 319-356-1616** and ask for the **Pediatric Dentistry Resident** on call.
- There will be charges for emergency room services in addition to any charges for required dental treatment.

Important Information:

- Clinic hours are 8:00 am to 5:00 pm, Monday through Friday. The College is closed on University holidays.
- The College of Dentistry is an Iowa Medicaid (Title 19) provider and is a participating provider in the Iowa Dental Wellness Plan.
- The College of Dentistry accepts most dental insurance plans.
- Payment for services, including insurance co-payments, is expected after each appointment.
- We ask for a **48-hour notice** if you need to reschedule or cancel an appointment.
- Foreign language interpreting services are available at no charge.
- Patients under the age of 18 and dependent adults must be accompanied by a parent or legal guardian.
- Patients must make care arrangements for young children and dependent adults during dental appointments.
- Cell phones must be kept on silent or vibrate mode while in the building. Patients and visitors are asked to refrain from using cell phones in the operatories and waiting rooms. Videos and photos may not be taken in our building without permission.
- A patient may bring a service dog to the college. The dog must remain with another person in the waiting room and may not go back to an operatory area. (Under the American Disabilities Act, the service dog must have been trained to work or perform tasks for an individual with a disability.) The task(s) performed by the dog must be directly related to the person's disability. Emotional support animals and pets do not qualify as service dogs and may not enter the building.
- Call (319)384-4353 if you need assistance into the building. A drop-off circle is located at our west entrance which has convenient elevator access. There are designated "Handicapped Parking" spaces for patients with disabilities in the patient/visitor parking lot.
- An hourly fee is charged for parking.

To make an appointment, call 319-335-7499 | 801 Newton Road, Iowa City, Iowa
www.dentistry.uiowa.edu

Nondiscrimination Statement

The University of Iowa prohibits discrimination in employment, educational programs, and activities on the basis of race, creed, color, religion, national origin, age, sex, pregnancy, disability, genetic information, status as a U.S. veteran, service in the U.S. military, sexual orientation, gender identity, associational preferences, or any other classification that deprives the person of consideration as an individual. The university also affirms its commitment to providing equal opportunities and equal access to university facilities. For additional information on nondiscrimination policies, contact the Director, Office of Equal Opportunity and Diversity, the University of Iowa, 202 Jessup Hall, Iowa City, IA 52242-1316, 319-335-0705 (voice), 319-335-0697 (TDD), diversity@uiowa.edu.

Accessibility Statement

Individuals with disabilities are encouraged to attend all University of Iowa-sponsored events. If you are a person with a disability who requires a reasonable accommodation in order to participate in this program, please contact Clinic Administration in advance at 319-335-7431.